

Independent Facility Survey Results

1. Please check your graduation year

	Response Percent	Response Count
2010	22.0%	22
2011	26.0%	26
2012	21.0%	21
2013	31.0%	31

2. Which of the following living units have you lived in during your life at Wabash. (Please check all that apply)

	Response Percent	Response Count
Martindale Hall	52.0%	52
College Hall	24.0%	24
Wolcott Hall	16.0%	16
Morris Hall	15.0%	15
Cole Hall	16.0%	16
Any off-campus houses	19.0%	19

3. Please rate (on a scale of 1-10, where 1 is completely unsatisfactory, 5 is neutral, 10 is exemplary) on how well the living units you have lived in dealing with their quality of living

	1	2	3	4	5	6	7	8	9	10	Response Count
Cole Hall	3.2% (1)	0.0% (0)	0.0% (0)	3.2% (1)	25.8% (8)	6.5% (2)	19.4% (6)	25.8% (8)	9.7% (3)	6.5% (2)	31
College Hall	7.7% (3)	0.0% (0)	0.0% (0)	2.6% (1)	12.8% (5)	5.1% (2)	7.7% (3)	28.2% (11)	20.5% (8)	15.4% (6)	39
Wolcott Hall	9.7% (3)	3.2% (1)	0.0% (0)	6.5% (2)	22.6% (7)	12.9% (4)	29.0% (9)	6.5% (2)	6.5% (2)	3.2% (1)	31
Morris Hall	6.5% (2)	0.0% (0)	6.5% (2)	3.2% (1)	22.6% (7)	6.5% (2)	22.6% (7)	9.7% (3)	19.4% (6)	3.2% (1)	31
Martindale Hall	14.1% (9)	6.3% (4)	15.6% (10)	15.6% (10)	21.9% (14)	17.2% (11)	6.3% (4)	3.1% (2)	0.0% (0)	0.0% (0)	64
off-campus housing	7.1% (2)	7.1% (2)	0.0% (0)	10.7% (3)	17.9% (5)	32.1% (9)	10.7% (3)	3.6% (1)	3.6% (1)	7.1% (2)	28
If you answered 3 or below, please specify the problems and aspects with each dorm.											32

3. Please rate (on a scale of 1-10, where 1 is completely unsatisfactory, 5 is neutral, 10 is exemplary) on how well the living units you have lived in dealing with their quality of living

1.) In Martindale, I noticed a large number of maintenance and structural issues. The bathroom showers often didn't work, the exterior doors had issues, and even the washing machines and dryers broke down occasionally. The worst problem, however, was the conduct of a few people living on my floor. They played music extremely loud well into the night, and the men in the room next to mine would scream and swear and make it impossible for me to study or do anything in my room.

2.) 13 Harry Freedman is literally falling down. We have a ton of cracked windows, a patio upstairs that leaks, a patio downstairs that constantly have stray cats living and fighting in it and an attic that houses numerous forms of animals that make noise at all hours of the night. We have to run an extension cord from the basement to the kitchen to provide power to our internet. Also, some campus owned houses have a washer and dryer while others do not. I feel it is unfair that some houses have laundry capabilities while others do not and we are all paying, in one way or another, the same amount of money.

3.) Martindale Hall- Well there has not been a fix or change to Martindale, since the beginning of time. Therefore I must assume that everything is wrong with Martindale. What really grinds my gears is that we had lounges on each floor years back, and now there is no place for discussion close to my room. It is a cheap prison, place and besides decent water pressure would be equal to living in the "projects". Furniture is the oldest and crappiest, and I pay 7, 600 for it.

4.) 13 Harry Freedmen- Enough said. Ps. There is a hole in my roof. We are also breaking the pet policy, because there are racoons or squirrels in the attic.

5.) Lack of security and responsibility from Wabash College as an institution. They dont care about anything that happen inside the doorms. You can get robbed, killed or something like that and they dont give a rat ass about anything. They just care about \$\$\$\$\$\$...and do not care about improving its old facilities.

6.) its extremely dirty

7.) I've lived in Morris Hall for three years. Overall, the living unit is fine. However, I think the ventilation, AC, and heat need to be upgraded to 21st century technology. Since both Morris and Wolcott are over 60 plus years old, I think some remodeling should happen.

8.) There are a lack of fire alarms, irresponsible RAs, and diirty, unmantiated, shabby living quarters. Martindale is horrible domicile when factoring cost of living and tuition. I'm also pretty sure it is against the law to house so many people in a building with a non working fire system.

9.) The dorms are too old. We have crapy furniture, cold water in the showers, bad air

3. Please rate (on a scale of 1-10, where 1 is completely unsatisfactory, 5 is neutral, 10 is exemplary) on how well the living units you have lived in dealing with their quality of living conditioning systems, really bad security and cleaning. I think overall we pay an extremely large amount of money for the very bad lifestyle this campus offers to independents

10.) The rooms were filthy. The bathrooms were never cleaned despite being told they would be weekly. The toilet paper was never replaced. The vacuum was never there. People were constantly smoking and the RA did little to discourage this.

11.) Martindale Hall: The problems with M-Dale seem obvious, yet they never seem to be of concern. To start, the facilities themselves are sup-par and outdated. There is a lack of necessary living equipment (read bookshelves, desks, dressers) and the response time in actually getting one of these is virtually non-existent. Besides the facilities themselves, the upkeep is very poor. The bathroom cleaning schedule is a joke and any requests made are met with neglect or hostility (depending on who you approach). Overall this hall needs to be completely renovated or even rebuilt. It is absolutely preposterous that every frat on campus has been re-done, but the largest living unit on campus sits in shambles and is a joke.

13 HFP: This is easily the worst kept house that I have ever been inside. Let me state the aside that I absolutely love living there. Nonetheless, every window leaks, the basement and attic are out of commission because a lack of any effort to maintain them, there is a two-story patio on the side of the house that is liable to fall to pieces at any moment (this is not hyperbole), the foundation is shifting, the stairs are crumbling, we have a side-lot that we cannot use because the one non-campus owned neighbor that we have complained about it. Our house does not have a washer or dryer (which other similar houses do). It seems as if this house was just forgotten and left to rot. In all actuality it could be a great house for many years to come.

Overall, we just need a little effort. Come on Wabash, be what you say you are and fight to provide adequate independent living units. Even if the frat-tastic new houses look awesome, we still need a good place to call home.

12.) the floors in the rooms are nasty, the furniture is about to break...

13.) Martindale has a few problems that need repairs, such as window that leak air outside.

14.) Personally my bed frame is almost already broken. The showers seem to be very out of date and take a long time to warm up. The heating and cooling system is very outdated. It would be very nice to have more control of the temperature in your own room. Most of the furniture in each room is old and nearly if not already broken.

15.) Martindale - The heating/cooling systems are insufficient, the furniture is falling apart, the bathrooms are old and dirty, the water in the showers takes a long time to heat up, the carpet in torn to crap, the walls are torn up and the paint jobs are terrible, there is permanent marker all over the doors and elsewhere, there is not much to do in common areas, the pool tables are ripped up, there's no net on the ping pong table

3. Please rate (on a scale of 1-10, where 1 is completely unsatisfactory, 5 is neutral, 10 is exemplary) on how well the living units you have lived in dealing with their quality of living

16.) Martindale hasn't been updated at all. The building smells terrible and everything is either torn up from student abuse or neglected because the building is so old.

17.) Morris hall needs extensive renovation. The woods in the rooms are old and it usually smells. The studying table in my room is extremely old.

18.) Bathrooms smelled horribly and showers were often nonfunctional. Inability to cook or microwave was big detraction from quality of life. Overall noise level very high, mostly because of those living there, but also because of layout and lack of insulation.

19.) Pretty dirty, shower drains are clogged, noisy, no soap in the bathroom , my room was all busted up when I got here, sticky stuff in my drawers, no shelf space, broken hangers, ripped screens, LADY BUG INFESTATION (it is February 23, and we still get dozens of lady bugs every day). The floors are disgusting, and they seemed to have been waxed over so they cannot be cleaned off.

20.) Martindale Hall has been due for renovations for many decades. The basement needs to be remodeled or redone to accomodate the needs of the students. I was surprised to see a new foosball table and ping pong table in the basement.

21.) MY ROOM SMELLED AWFUL ALL THE TIME! it was right next to the bathroom and had a vent from the wall behind urinals that led into my room and just leaked terrible smells into my room. The whole building was infested with little sugar ants, internet and cable jacks were shaughty and hanging out of the wall and showers were pretty pathetic.

22.) Small rooms, unfriendly and not well maintained common area, sporadic heat and cold, just in general rather run down

23.) Well, it's really old; some of the triples need to be turned into lounges/study areas (i.e., inefficient use of space); a lot of the furniture is in dire need of replacement--that includes the unsupportive, yellowed mattresses; the doors need re-finished; and in general, it just needs a darned facelift.

24.) In Martindale Hall, there was a huge ant problem. The heat/AC was questionable. It was dirty. Compared to most colleges/universities, it is a sub-par dorm.

25.) old
crusty
smells bad
ugly

Everything.
That's why I went greek.

3. Please rate (on a scale of 1-10, where 1 is completely unsatisfactory, 5 is neutral, 10 is exemplary) on how well the living units you have lived in dealing with their quality of living

26.) Martindale smells funny, the rooms are small and dirty. There is not a good lobby area and it is not homey at all.

27.) Lack of a kitchen so I can avoid sparx. It's pretty horrible. Also our wireless internet doesn't work in our room and no one has responded to any emails about fixing the router that's been broken since before we moved in. Other than that it's actually a great place to live and would probably have been given a ten.

28.) Outdated bathrooms, outdated bed, desk and dresser and peeling paint in large layers

29.) Martindale is a bit dirty and always looks like it needs some renovation although it is serving the students for their needs for a long time. The basement of Martindale should be revamped so that the students can use it as their lounge during their freetime. Also, the television in the basement of martindale doesn't work properly. We don't whether it is due to the cable tv provider or the problem is with the tv.

30.) No place to do laundry! Its difficult to do laundry when you can't get into the dorm building to do laundry and depending on some is just to bothersome. It would be nice if our keys worked on the buildings so that we can use the laundry rooms.

31.) Martindale is disgusting and unsanitary. The basement is also a mess! Independents truly need somewhere to hangout other than Sparks!
PS - off campus housing meaning "on campus housing for me (school owned houses).

32.) I answered 6 for the on-campus house, but there are huge issues still.

33.) Our stuff constantly breaks in the on campus house. We've gone without internet in our house for 2 weeks at the start of each of the last 2 school years. There is no wired cable in all of our rooms, so our house has cable for TVs running all over it. In addition, our internet is absolutely horrible. Lets say I wanted to watch a 5 minute speech for rhetoric, it would take at least 6-10 minutes to load. There is also no wired internet, something they didn't tell us prior to moving in the first year in our house (we've lived here twice).

34.) I would have rated this a 3 if our house wasn't brand new as of last year. Compared to many on campus houses, its "good".

4. Please rate the facilities that satisfy the needs of the students the best (1 is the best facility, 9 is the worst)

	1	2	3	4	5	6	7	8	9	Rating Average	Response Count
Sparks Center	7.1% (7)	8.1% (8)	10.1% (10)	6.1% (6)	21.2% (21)	16.2% (16)	13.1% (13)	10.1% (10)	8.1% (8)	5.26	99
Scarlett	7.4%	16.0%	13.8%	10.6%	13.8%	9.6%	12.8%	13.8%	2.1%	4.69	94

4. Please rate the facilities that satisfy the needs of the students the best (1 is the best facility, 9 is the worst)

Inn	(7)	(15)	(13)	(10)	(13)	(9)	(12)	(13)	(2)		
The Armory	11.7% (11)	7.4% (7)	14.9% (14)	10.6% (10)	13.8% (13)	6.4% (6)	13.8% (13)	13.8% (13)	7.4% (7)	4.96	94
Martindale Hall	6.3% (5)	3.8% (3)	7.5% (6)	12.5% (10)	15.0% (12)	21.3% (17)	13.8% (11)	5.0% (4)	15.0% (12)	5.60	80
College Hall	13.8% (9)	10.8% (7)	10.8% (7)	16.9% (11)	13.8% (9)	9.2% (6)	12.3% (8)	6.2% (4)	6.2% (4)	4.51	65
Wolcott Hall	7.9% (5)	9.5% (6)	7.9% (5)	11.1% (7)	22.2% (14)	20.6% (13)	12.7% (8)	1.6% (1)	6.3% (4)	4.89	63
Morris Hall	3.2% (2)	11.3% (7)	12.9% (8)	17.7% (11)	19.4% (12)	11.3% (7)	8.1% (5)	11.3% (7)	4.8% (3)	4.90	62
Cole Hall	6.5% (4)	19.4% (12)	12.9% (8)	9.7% (6)	17.7% (11)	11.3% (7)	6.5% (4)	9.7% (6)	6.5% (4)	4.60	62
Off Campus Housing	11.7% (7)	10.0% (6)	15.0% (9)	8.3% (5)	18.3% (11)	8.3% (5)	10.0% (6)	6.7% (4)	11.7% (7)	4.80	60

Other (please specify)

8

- 1.) On campus housing - it would be good to include that....since many independent guys live on campus instead - 6
- 2.) Sparks food is terrible. It has gotten a little better this year, but still not near worth the price that we are paying for it
- 3.) Lily Library
- 4.) Scarlett in needs to serve some healthier food.
- 5.) I do not feel qualified to answer this question, as I have not experienced many of these facilities.
- 6.) Sparks is ok, but between not having air conditioning and just being old, it could be improved. Scarlett Inn should be open more to give Independents more options of when to eat. They should also be able to use their meal card all day down there.
- 7.) I mean, define "satisfy."
Sure, I had plenty of ladies in Martindale, but the quality just wasn't there.

Furthermore, I haven't gotten any from sparks except severe food poisoning, but ah, so is life.

4. Please rate the facilities that satisfy the needs of the students the best (1 is the best facility, 9 is the worst)

8.) this is sort of a stupid question because some of the answers are unrelated to each other...

5. List any concerns or changes you feel need to be addressed about any or all of the independent living units and facilities on campus.

50 responses per page

- 1.) Bitches ain't shit.
- 2.) Martindale needs a stronger and tougher system of RA's, and also better maintenance.
- 3.) They need to be updated. All of them.
- 4.) Make sure that all the windows in the campus houses open. It is a safety hazard if they don't.
- 5.) SECURITY...CHANGES OF LOCKS, VIDEO CAMERAS
- 6.) Wireless internet connection in off campus housing units would be nice.
- 7.) It would be nice to have a change machine placed somewhere on campus, especially if washing machines only take quarters
- 8.) new washers and dryers!
- 9.) New and better dorms!!
- 10.) Sparks Center is filthy and horribly obsolete for the college's independent students. Showing that facility and serving the food to prospects and their parents is an embarrassment. It is unbelievable that there is a facility worse than Sparks but The Armory is most definitely worse. I have a hard time believing it would pass inspection. Not too mention the computers are slow, many of them are broken, and the printers rarely work. The Armory... also an embarrassment.
- 11.) Just short of an improvement overhaul, I would say that the Independent living units come off as dilapidated and are a major turnoff to prospects and visitors to the College. Though we are not living in "The Hood", it sure seems like most of our living units are not up to par. In fact, most of them seem trapped in the mid-20th century. Also, the food situation is atrocious and need not be further elaborated. Time to act, rather than just talk about it.

5. List any concerns or changes you feel need to be addressed about any or all of the independent living units and facilities on campus.

12.) I just feel like everything needs to be upgraded and fixed. It seems like everything in the independent housing just gets pushed to the back burner and only temporarily fixed and that is why we have this problem now.

13.) Hallways smell and the both the bathrooms and showers are never very clean. Showers do not drain well.

14.) Meal Plan Structure

15.) Renovation, particularly at Morris and Wolcott

16.) Better meal plans, better food.

17.) Dorms are very inadequate when compared to fraternity housing. Sparks has hired some very diligent workers, however some still seem unwilling to work. Sparks should free itself from corporate Bon Appetit. A corporation catering to normal college students does not necessarily cater to the all-male Wabash population.

18.) Martindale just needs to be better. The food at sparks is not very good either. Chicken is always dry. I always feel like they are scraping the bottom of what they can offer to feed us. they do stuff like make a grilled cheese and call it a Panini.

19.) The off campus houses are not well maintained.

20.) Martindale needs work

21.) Martindale in general, but especially common area, needs improvement

22.) A lot of the living units need renovated. There are many structural issues with the campus living units.

23.) They need to be updated and cleaned.

24.) Martindale needs to be renovated

25.) Need an ice machine in the dorms

26.) Entry via student ID would be nice

27.) Better Internet

5. List any concerns or changes you feel need to be addressed about any or all of the independent living units and facilities on campus.

28.) The only problem is, is that they are just all, for the most part, really old and a little out of date

29.) Open the kitchen at College Hall

30.) open kitchen PLEASE I WILL PAY FOR THAT RATHER THAN SPARX

31.) Made more modern with kitchens, and greater cleanliness

32.) Bon Apetit's monopoly should be taken away, allow another company to set up shop so the competition can drive up the quality.

33.) Martindale needs better furniture and accessories.

34.) More activity in each living unit

35.) they are too old

36.) Armory needs to be in useful condition.

37.) Demolish it all and start over

38.) cleanliness is sometimes an issue in Cole, the bathrooms can get really disgusting

39.) food is poor. need computers in dorms. need more 24 hour computers available. food is expensive for its quality

40.) Off campus students need to be able to do laundry whenever they want. We should get a key to the dorm buildings so that we can also do laundry and not have to depend on other people.

41.) strength of wireless internet access

42.) Major renovation for the older units.

5. List any concerns or changes you feel need to be addressed about any or all of the independent living units and facilities on campus.

43.) Students need kitchens in dorms

6. Do you feel that the current meal plan structure is adequate for our student body

		Response Percent	Response Count
Yes		14.0%	14
No		86.0%	86

7. If you answered "No" to the previous question, please check all options that apply:

		Response Percent	Response Count
inflexible to students schedule		53.8%	49
unsatisfactory food options		65.9%	60
unable to swipe multiple times at one meal		56.0%	51
no rollover meals		85.7%	78
no daily use at other locations on campus (Scarlett Inn, ETC.)		59.3%	54
Other (please specify)		22.0%	20

10 responses per page

- 1.) The whole thing is bullocks.
- 1.) The menu are cheap and unimaginative, if this is to remain the only eating faucilty where breakfast,lunch and dinner are offer on the student plan then more effort should be put into choices. Having three starches (Fries, Mashed Potatoes,and rice) is ridiculous. Much larger campuses with lower costs in food manage to handle this why is it so hard for Wabash.
- 2.) If we are paying for the meals, why are they not roll over. It does not even make sence. It seem that the college is just keeping all our money and using it in useless things
- 3.) The school is absolutely robbing its independent students with the current meal plan structure. It is completely illogical and would seem to be illegal in most states.
- 4.) I am completely dissatisfied with the food situation. There is very little leeway on Bon

7. If you answered "No" to the previous question, please check all options that apply:

Apetit's part. The food is mediocre to poor in quality. Sometimes methinks they reuse meat from previous meals. Someone even said that meat itself would be better than a mushroom substitute he believes they use. Though I know and am good acquaintances with many of the food staff, I believe there are a 1001 better ways to run the system. Unfortunately, and without trying to be an idiot, I know of no way short of excommunicating Bon Appetit of alleviating this problem.

- 5.) I feel like the students should have an opportunity to purchase snacks or other minor meal items somewhere on campus with the student id. Also it is a pain that we are unable to cook our own food by oven.
- 6.) We need some sort of guest meal. I am on a fifteen meal plan, use about twelve a week, and yet when friends come I have to pay separately for them while wasting the other three meals I have. Even if it was just one meal from the fifteen that we could use, it would be much better,.
- 7.) Not necessary to have rollover meals, but rather just an option to go to a Block meal plan option (specified amount of meals for entire semester regardless of when used).
- 8.) Sparks should NEVER offer two carbohydrate-based entrees. With the amount of potatoes, corn, bread, etc. served as side items, carbohydrates should rarely represent the bulk of an entree. Less pork, more chicken. I know corporate Bon Appetit outlawed soft serve ice cream, but what about fat free frozen yogurt? How can we serve greasy burgers at almost all meals and sometimes permit nachos as an entree, yet not offer fat free frozen yogurt.
- 9.) I think there needs to be an alternative option throughout the day such as Scarlett Inn. I don't think there needs to be a little "kiosk" or snack bar, but giving students the option of dropping by Scarlett Inn anytime during the day for one of their meals would be helpful.
- 10.) Let me frank: With the exception that DePauw's card swipe system itself is unfair, their overall food system is better. In the STUDENT CENTER, one is able to get food at all hours in the day, which means that you can miss a meal without fear of wasting money in your meal plan. (Or your own elsewhere.) I understand that they have a larger student body, and hence, a need to have more places to eat, but it wouldn't kill Wabash to have an overhaul of the meal system, insofar as a small store with packaged sandwiches, etc., that would be made available until midnight. Do I hear more ESH opportunities?
- 11.) You know, it would be really nice to be able to use some of your meals for guest. I mean, people for the most part just take food for guest anyway, so you might as well let people swipe the card if it's to Sparks Centers advantage to have the cards swiped. (Like, if they only get paid if the card is swiped)

7. If you answered "No" to the previous question, please check all options that apply:

- 12.) People are going to do it anyway, so you might as well just except it and build a program or something that allows it to be a little more legitimate so it doesn't feel like stealing.
- 13.) To be honest, I would agree that the system is "adequate" in my understanding of the word that it allows me the ability to set up a system where I don't have to worry about where I'm going to get food to eat. But, I do think that the above checked items would enhance our meal program greatly.
- 14.) Ah, you know.
Open the kitchen at College Hall. Meals should not be restricted by week, they should be restricted by semester or year. You should be able to swipe twice at one meal, if you bring a girl or friend up to eat at our fine dining facilities.
- 15.) Can't pay for someone else with my own meals
- 16.) Kitchens should be offered in the living units and able to have less meals a week than 15 meals.
- 17.) Need more competition for customers to improve quality and variety.
- 18.) I was required to purchase a 15 meal plan because I lived in a dorm, even though I would maybe only eat 8-10 meals a week on campus. The thing that angers me about this, is that the school willingly admits that they only pay Bon Appatite for the amount of cards swiped. What does that mean? The school kept me exta 40-50 dollars a week for no reason! That is not right nor fair.
- 19.) The fact that sparks and the college keeps the money we do not use on meals, is outrageous. In the past week, I have had more conversations about this than about the discussion on C&T.
- 20.) cant do Scarlet at lunch, hours for meals are very small, forced to choose between 15 and 19 meals...many guys want to make their own food or just try to eat for less.
- 21.) If I don't use a meal, give me my money back.

8. Which of the following options would you be in support of implementing in place of the current system

	Response Percent	Response Count
Debit card system (running balance, used at any food location)	53.0%	53
meal plan with rollover and multiple swipe per day	77.0%	77
Other (please specify)	10.0%	10

- 1.) each dish elected by student each day
- 2.) I would like to be able to swipe for my guests
- 3.) Dinning dollars that allows students to go to scarlett if they can't make the scheduled

8. Which of the following options would you be in support of implementing in place of the current system

breakfast, lunch, or dinner.

4.) Having food available for students to purchase snacks with their ID or some other card system would be help considering wal-mart and kroger are not in a convenient walking distance from campus.

5.) Just a multiple swipe per day is fine. I think a rollover plan would increase the prices of meal plans.

6.) more flexible hours

7.) Some sort of chip implanted into your arm that way it never leaves you and is all scifi and junk.

8.) Open up our fully functional kitchen

9.) Move off campus and save money. I am so happy now!

10.) Make deals with some of the local places is town if we use a "Wabash Debit Card", so we can eat at those places. For instance, some schools do it with McDonalds, just swipe your card.

9. Would you be in favor of having a mini convenience store located on campus where students can use their meal plan or go to buy snacks, drinks (both bottled and fountain), small food items, and other supplies for daily life?

	Percent	Count
Yes	88.0%	88
No	12.0%	12