



# CLIENT CONNECTION

September 2014



**InstructureCon  
Videos - 2014**



**Your Community**



**How Tos**



**Canvas Network**

## **What's new with Canvas?**

Here's your monthly update about all things Canvas.

## **Customer Success**

### **Helpful Hints to Start Your Semester Right**

Whether your semester's already in full swing or you're just gearing up for the new term, we're here to help you navigate the new school year. This CanvasLIVE [Back to School with Canvas](#) session provides a comprehensive overview to help you publish your K-12 or higher ed Canvas course—from training materials and practical design tips to setting up parents as Canvas observers. So make sure you start with a checklist of to-dos to ensure a successful term. And in case you missed it last month, be sure to review this Canvas Guides entry to find out [what to do at the beginning of each term](#).

### **Use Custom Help Links to Communicate with Students**

You can use custom help links to message users about when courses will show up in Canvas. To get started with your own custom links, visit [Canvas Guides](#) for step-by-step instructions and even more helpful hints about what can be customized in your settings.

### **Canvas Holiday Help Desk**

The Canvas Holiday Help Desk provides the most flexible, affordable, and easy solution for short-term Canvas user support between finals and the start of the next semester. So when your local help desk staff

goes home for the holidays or takes a cruise during semester break, you can rely on us to “cover the desk” with our highest level of support. Talk to your CSM for more details.

## Partnerships

### New Canvas Integrations in App Center

In August, we saw great growth with six new integrations to [EduAppCenter.com](http://EduAppCenter.com) from:

[WorldWideWhiteboard](#)

[NetTutor](#)

[DropThought](#)

[Kipin Attendance](#)

[BukkitLTI \(Minecraft\)](#)

[SOWISO Calculus Course](#)

It's never been easier to connect with the Canvas Partnerships team. If you have questions, comments, or requests for partnership, send an email to [partners@instructure.com](mailto:partners@instructure.com). We look forward to hearing from you.

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